

**TRANSFORMATION OF DELIVERING SYSTEM:  
COMPARISON STUDY BETWEEN CERTIFICATE OF FITNESS FOR  
OCCUPATION (CFO) TO CERTIFICATE OF COMPLETION AND  
COMPLIANCE (CCC)**

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A thesis submitted in fulfilment of the requirements for the award of the degree of  
Master of Construction Contract Management

Faculty of Built Environment  
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JANUARY, 2012

## DECLARATION

I declare that this thesis entitled "*Transformation of Delivering System: Comparison Study between Certificate of Fitness for Occupation (CFO) to Certificate of Completion and Compliance (CCC)*" is the result of my own research except as cited in the references. The thesis has not been accepted for any degree and is not concurrently submitted in candidature of any other degree.

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## DECLARATION

“I/We\* hereby declare that I/We\* have read this thesis and in my/our\* opinion this thesis is sufficient in terms of scope and quality for the award of degree of Master of Construction Contract Management”.

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## ACKNOWLEDGEMENT

In the name of Allah, the Most Gracious and the Most Merciful

Alhamdulillah, all praises to Allah for the strengths and His blessing in completing this thesis. I wish to express my sincere appreciation to my thesis supervisor, Dr. Nur Emma binti Mustaffa, for her encouragement, guidance, critics and friendship. I am also very thankful to all Construction Contract Management lecturers for their guidance, advices and motivation. Without their continued support and interest, this thesis would not have been the same as presented here.

My fellow postgraduate students 2010/2011 should also be recognized for their support. My sincere appreciation also extends to all my colleagues and others who have provided assistance at various occasions. Their views and tips are useful indeed.

Finally, my deepest gratitude goes to my beloved parent; Mr. Zakaria bin Kamsan and Mrs. Nurrani binti Mohd Yunus, my fiancé, Taufik bin Hairudin, family and bestfriends for their unconditional love, continuous support, encouragement and care throughout my studies. Your kindness means a lot to me. Thank you very much.

## ABSTRACT

Delivering system in construction industry in Malaysia has been transformed from a Local Authority certification based (Certificate of Fitness for Occupation; CFO) to self-certification by a qualified person (Certificate of Completion and Compliance; CCC) starting from April 2007. The purpose of this study is to identify differences between CFO and CCC delivering system in terms of procedures such as the process, and technical requirements, and also in terms of professional liabilities such as duty of care, biasness, and delay. Will the CCC be merely an *ad hoc* and simplistic solution to improve and speed up the delivering system? The findings of the study show the most preferable delivering system. The study has been done based on primary and secondary data. Data collections have been analyzed using qualitative and quantitative method. Ten (10) respondents participated in the survey and twenty (20) construction projects were chosen for case studies in this research. In the end, the following results were sought. Of the ten (10) respondents, nine (9) of respondents prefer CCC delivering system because the principles of CCC system improve the weakness of CFO system. Most of respondents state that CFO limits the professional liabilities while CCC extends the liabilities. As a conclusion, all related parties in construction project especially PSP must clearly understand with the procedures of delivering system and know their roles and liabilities to improve the system better.

*Keywords : Certificate of Fitness for Occupation (CFO), Certificate of Completion and Compliance (CCC), Procedures, Liabilities*