

Title: Kajian 'teleworking' di kalangan perusahaan berskala kecil dan sederhana di Lembah Klang

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Abstract:

Teleworking enables employees and employers to better organize and manage both their time and lives according to their own individual needs. The employers view telework as a mechanism to better manage change and resources as these will contribute toward enhancing business productivity, flexibility and efficiency. The main objective of this study is to evaluate the potential benefits of teleworking to the employers and organizations if the work organization is implemented. It is also to identify appropriate organization to implement it. The second objective is to evaluate the extent of acceptance of teleworking among organization through aspects such as the level of productivity improvement, work effectiveness, time and work flexibility and also cost efficiency. From the analysis, it is shown that more than half of the companies studied projected a higher annual net profit and first year net profit if these companies implement teleworking. Also, teleworking is found to be suitable to be applied in almost all types of companies irrespectively the company size. Potential implementation of teleworking is also identified among companies such as properties and the ICT. The results of analysis also show that the tendency of the employers to implement teleworking is evidently influenced by the benefits offered such as productivity improvement, job efficiency and effective cost management.