FORAYING INTO INTERNATIONAL CONSTRUCTION MARKET: A REVIEW ON THE INCORPORATION OF FIRMS' CAPABILITIES IN RISK ASSESSMENT METHODOLOGY

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Abstract

As globalisation of international construction markets emerged, vast opportunities are available for Malaysian firms to foray abroad and compete internationally. Yet, owing to the uncertainties and complexities associated with the international construction domain, the entry decisions for international construction markets are difficult. Numerous researchers studied the risk assessment for international construction projects; however, there is lack of study on firms' capabilities that are to be considered before making risk assessment. The value of this critical review of concepts and methods resides in (1) its incorporation of firms' capabilities to risk assessment and (2) its exploration of the purpose of the existing risk assessment methodologies. The review was undertaken to set the stage for a future study on the incorporation of firms' capabilities in international construction risk assessment among the Malaysian construction firms foraying abroad.

Keywords: risk assessment, firm capabilities, international construction, decision making

1.0 INTRODUCTION

For firms foraying abroad, it is noteworthy that the uncertainties involved in international projects consist of those arise in domestic construction projects and those more complex ones from the international engagements (Lee and Walters, 1989; Hill International, Inc., 1995, as cited in Han and Diekmann, 2001a; Han, Diekmann, and Ock, 2005; Ling and Low, 2007). The exposure to more diverse and complex risks than domestic projects elucidates that international projects are more susceptible to high possibility of loss. Owing to the uncertainties and complexities associated with construction international domains. entry decisions for international construction markets are intricate. Han, Kim, Jang and Choi (2010) added that due to the inherent challenges and vast uncertainties under the overseas market conditions, contractors have to be versatile in managing the different dimensions of construction projects including design, engineering, procurement, and construction. The contractors gradually achieve the balance in such growth as they pursue the opportunities in the overseas markets.

Han and Diekmann (2001a) mentioned a few that international regional conditions construction is inclined to like currency devaluation, currency exchange restrictions, cultural differences, or unstable laws or regulations. Managing risks stemming from both host country's conditions and project-specific factors is the key to be successfully carrying out construction projects in international markets. A requires successful risk management identification of risks for the construction of a risk model, which serves to assess risk magnitudes for the implementation of response strategies, to achieve an acceptable risk-return balance (Dikmen, Birgonul, and Han, 2007). Risk management is a systematic process of planning, identification, analysis, response, and monitoring and control (Project Management Institute, 2004; Kerzner, 2009). Osipova (2008) cited that risk management has an overall goal to maximise the opportunities and minimise the consequences of a risk event. Various researchers (Baloi and Price, 2003; Barber, 2005; Project Management Institute, 2004; Ward and Chapman, 2003) noted that project risks are uncertain events or conditions, which may have

an impact on the project objectives. In addition, a risk has a cause and it is a consequence if being triggered. Overall, risk management is a formal process directed at identifying, assessing, and responding to project risks (Baloi and Price, 2003; Del Cano and De la Cruz, 2002; Flanagan and Norman, 1993; Project Management Institute, 2004; Uher and Toakley, 1999; Ward and Chapman, 2003).

This paper discusses risk assessment whose goal is to prioritise risks for management by identifying, evaluating, and ranking them (Osipova, 2008). Wang, Dulaimi and Aguria (2004) carried out a detailed analysis of international construction risks and identified twenty-eight critical risks associated with international construction projects in developing countries. Bing and Tiong (1999) proposed a risk management model for international construction joint ventures (JVs) consisting of management three typical risk phases (identification, analysis, and treatment). They then identified a set of 25 risk factors applicable to international construction joint ventures.

Hastak and Shaked (2000) recommended an international construction risk assessment model (ICRAM-1) which can assist users in evaluating the potential risk involved in expanding operations in an international market by analysing risks at the macro (or country environment), market and project levels. Hence, ICRAM-1 provided a structured approach, designed to examine a specific project in a foreign country, to evaluate the risk indicators involved in an international construction operation.

Previous researchers who studied the area of risk management for international construction in various contexts mostly worked on the area of risk identification, classification and assessment in order to develop strategies or responses toward the risks encountered. They are also contributing to the knowledge of international construction risk management in the various scenarios of joint venture (Bing and Tiong, 1999; Shen, Wu, and Ng, 2001), developing countries (Wang, Dulaimi, and Aguria, 2004), and foreign foray (Hastak and Shaked, 2000; Han, Kim, Kim, and Jang, 2008; Bu-Qammaz, Dikmen, and Birgonul, 2009). Despite the vast number of articles on construction risk management, Taroun, Yang and Lowe (2011) concluded from their critical review of the construction risk modeling and assessment literature published over the last 27 years that construction risk modeling is a developing and ongoing process with no satisfactory theory or tool developed or proposed for assessing construction risk.

While there is a plethora of research on what and how the risks encountered may be managed, surprisingly little has been focused specifically on investigating the capabilities of the firms influencing the risk assessment of the international projects. Ultimately, risk assessment remains less accurate if the important component of incorporating firms' capabilities is missing. This is also part of risk planning stage, which is less explored by previous researchers. Dikmen and Birgonul (2006) found that risk assessment depends on many factors related to firms' capabilities of, hence they were considered in their proposed risk rating procedure. Later, Bu-Qammaz, Dikmen and Birgonul (2009) attempted to incorporate the influencing factors such as company's experience, project data availability, type or project delivery system, and contract type into the assessment model using analytic network process (ANP); yet the methodology used was not possible because of the high number of comparison matrices and also difficulties in collecting huge number of expert judgments. The observations on the field study conducted by Abdul-Rahman, Loo and Wang (2012) and Loo (2011) likewise realised the significance of determining the relationships of the firms' capabilities and the risk factors involved in risk assessment.

Since the importance of considering the capabilities of firms or influencing factors is highly related to the accuracy of the results of risk assessment, this paper seeks to contribute to the existing body of knowledge relating to the international construction risk management by identifying firms' capabilities and the extent of influence towards risk factors. Not much has been done to empirically investigate the degree to which firm's capabilities affect risk factors, and thereby to develop a risk assessment framework that could help firms best choose projects to venture on.

2.0 LITERATURE REVIEW

2.1 Risk assessment methodology

In order to assess project risks of different milieus, various risk assessment methodologies have been adopted (See Table 1). Researchers employed Program Evaluation and Review (PERT) to assess and estimate project duration, range estimate to assess project cost, and Monte Carlo Simulation (MCS) to assess both project duration and cost.

Table 1: Con	struction	project	risk	assessment	
methodology (compiled	from lit	eratu	re review)	

Dumoso of	Risk		
assessment	assessment	Author	
	methodology		
Time	Program	Chapman and Cooper,	
	Evaluation	1983; Hull, 1990; Yeo,	
	and Review	1990; Mulholland and	
	Technique	Christian, 1999	
	(PERT)		
Cost	Range	Yeo, 1990	
	estimates		
Time and	Monte Carlo	Hull, 1990; Oztas and	
Cost	Simulation	Okmen, 2004; Molenaar,	
	(MSC)	2005	
Risk rating	Probability	Chapman and Cooper,	
	distribution	1983; Franke, 1987	
	Probability-	Dey, Tabucanon, and	
	Impact (P-I)	Ogunlana, 1994; Baccarini	
		and Archer, 2001; Hillson,	
		2002; Jannadi and	
		Almishari, 2003; Cagno,	
		Caron, and Mancini, 2007;	
		Cioffi and Khamooshi,	

		2000. Heatels and Shaled
		2009; Hastak and Snakeu,
		2000; Shang, Anumba,
		Bouchlaghem, Miles, Cen,
		and Taylor, 2005;
		Molenaar, 2005; Thomas,
		Kalidindi, and Ganesh,
		2006: Santoso, Ogunlana,
		and Minato 2003
	Significance-	Han Kim Kim and Jang
	Drobability	2000
	Fibbability-	2008
Destation	Desision	
Decision	Decision	Chapman and Cooper,
support	trees	1983; Dey, 2001
	Fault tree	Thomas, Kalidindi, and
		Ganesh, 2006
	Belief	Nasir, McCabe, and
	network/	Hartono, 2003; Poh and
	Influence	Tah, 2006
	network	
	Case-based	Dikmen Birgonul, and
	reasoning	Gur 2007
Subjective	Apolytical	Mustofo and Al Bahar
Subjective	Allalytical	Musiaia allu Al-Dallai,
assessment	Hierarchy	1991; Dey, Tabucanon,
	Process	and Ugunlana, 1994;
	(AHP)	Hastak and Shaked, 2000;
		Dey, 2001; Dikmen and
		Birgonul, 2006; Hsueh,
		Perng, Yan, and Lee, 2007;
		Zayed, Amer, and Pan,
		2008
	Fuzzy Sets	Kangari and Riggs, 1989;
	Theory	Paek, Lee, and Ock, 1993;
	(FST)	Wirba, Tah. and Howes,
	()	1996. Tab and Carr. 2000:
		Raloi and Price 2003
		Chang Anumba
		Silang, Anumba, Develation Miles Con
		Doucinagneni, mines, Cen,
		and Taylor, 2003 ; Choi,
		Cho, and Seo, 2004;
		Diekman, Birgonul, and
		Han, 2007
	Fuzzy-AHP	Zeng, An, and Smith,
		2007; Zhang and Zou,
		2007
	Fuzzy-Delphi	Thomas, Kalidindi, and
	· 1	Ganesh, 2006
	Analytic	Dikmen, Birgonul, and
	Network	Ozorhon 2007: Bu-
	Process	Oammaz Dikmen and
	(ANP)	Birgonul 2009
	(AINI)	Exhapped Dilmon and
	Structural	Eyopoosn, Dikmen, and
	Equation	Birgonul, 2011
	Modeling	
	(SEM)	

For traditional risk management, copious researchers have derived rating for construction project risks from different angles or perspectives using probability distribution, probability-impact, and significance-probabilityimpact approaches.

Decision support tools like decision trees, fault tree, belief network, influence network, and case-based reasoning use graph or model of decisions and their possible consequences including probability event outcomes, resource costs, and utility. These tools are commonly used in operation research, specifically in decision analysis to help identify strategy such as management risk.

Some researchers realized that human factors such as personal experience, intuition and judgment affect the ratings given. Hence, Analytical Hierarchy Process (AHP), Fuzzy Sets Theory (FST), Fuzzy-AHP, Fuzzy-Delphi, and Analytic Network Process (ANP) were introduced to handle subjective assessments. These tools develop qualitative risk assessment models which incorporate linguistic variables to assess the risk probability and impact and the interdependencies of risks. Fuzzy generally makes use of linguistic variables used to assess risk probability and impact, while AHP is used to structure and prioritise diverse risk factors.

Since the interdependencies or extent of influence of firms' capabilities towards risk factors are the focus of this study, subjective assessment tools are handpicked. Although AHP is an effective tool in quantifying relative importance using a pair-wise comparison (Saaty, 2003), this method may not be possible to apply when too many factors and experts are involved in the weighting process. To process Page 5 complex relationships of capabilities a factors, this study attempts to adopt the Partial Least Square of Structural Equation Modeling (PLS-SEM) approach. Recently, Kim, Han, Kim and Park (2009) and Eybpoosh, Dikmen and Birgonul (2011) were the first in the international construction field to utilise SEM techniques in identifying risk paths during risk assessment of construction projects. This PLS-

SEM technique is a quantitative technique in determining the weight of the relationships among variables to handle subjective assessments.

2.1.1 Partial least square-structural equation modeling (PLS-SEM)

The Structural Equation Modeling (SEM) approach, a second generation multivariate analysis that integrates systematic combination of confirmatory factor analysis, multiple regression analysis, and path analysis was chosen to develop a risk assessment model to facilitate international foray decision based on firm's capabilities and project risks involved. SEM allows the estimation of simultaneous relationships among latent variables and observed variables. Since both confirmatory factor analysis and path analysis are run simultaneously in a single structural model, the relationships of the variables can be represented in the final outcome (Kline, 2005). Page 4 The Partial Least Square of Structural E Modeling (PLS-SEM) approach is opted in this study due to a few reasons (Fornell and Larcker. 1981; Hair, Anderson, Tatham, and Black, 2006; Gotz, Liehr-Gobbers, Krafft, 2010). First, it is a predictive application. Secondi Page3 analyse a complex model without a large s size (30-100 datasets) and meticulous checks on data distribution. Last, it tends to estimate constructs as a linear combinations of observed variables using weight relations.

2.2 Components of construction risk assessment

As put forth by Dikmen and Birgonul (2006, p. 61), probability and impact values are neither constant for each project nor for each company; instead, they depend on many factors related to capabilities of firm, its experience in the market and in similar kind of projects, etc. In that particular paper, the flowchart, which depicts the factors that affect risk level in an international project, begins with a company's strength and weaknesses consisting of experience, availability of resources, capabilities, and company strategy. Having ascertained the firm's capabilities, the

effect on ability to manage various project risks can then be determined. Hence, the following review contains two main components- the capabilities of firm and the project risk factors.

2.2.1 Capabilities of construction firm

There are seven capabilities of construction firms being discussed, namely track record, specialist expertise, project management, network international and partnership, technology, financial, and equipment, material, and labour support. These capabilities have effect on the ability to manage the risk factors by affecting the probability of occurrence of a risk event. Dikmen and Birgonul (2006) have given an example that if a local company formed a joint venture with the host company, the local company may experience a lower probability of occurrence of risk event like bureaucratic delays.

2.2.1.1 Track Record [FC1]

To venture into a foreign market, companies with a strong track record have the competitive edge in the international construction. Ouak (1991) explained that an experienced firm has the capability in solving technical problems efficiently. First, the firm would have either a ready solution or a cheaper solution to a technical problem, similar to the problem faced in the past that has had its solution invested. Second, the firm's previous performances would have demonstrated that the firm has the organisation, technical know-how. and experience to overcome technical challenges that arise in the course of a construction project.

Track record, which is most important in specialist engineering, project management, and large contracts, is often determined by the reference projects. With previous projects' successes, a firm can be marketed with goodwill and, this encourages immediate entry strategy. Lack of suitable track record may be an issue for a first-timer construction firm hoping to venture abroad; yet finding for itself a strategic ally that possesses the necessary track record will have given the firm an aggressive entry (Quak, 1991). Loo (2011) found that selecting a project partner with good track record is often the best entry strategy for a novice forayer. As for consultants, the most important criterion in contractor selection is the work experience on similar project scale and type (Neo, 1976). Overall, a firm with a good track record of its expertise is more marketable to potential international clients and consortium partners.

2.2.1.2 Specialist Expertise [FC2]

To compete for specialist subcontracts or a desired consortium partnership, having specialist technologies enable smaller companies to place themselves in a niche international market (Ouak, 1991). Sillars and Kangari (1997) found that the provision of new technologies is a strategy for securing project in situations where competitive pricing (low price), one of the major challenges in foreign market, is often offered by local construction firms. Hence, to be more competitive, foreign companies with the advent of the specialised knowledge in building handling high-tecl Page 5 structures or equipments can project their expertise t the need of the host country. Sillars and Kangari (1997) put forth a few specialisation examples like the construction of energy efficient inclusion of telecommunication buildings, requirements, and even practice of modern management methods to achieve on-schedule and within-budget project completion for large and complex infrastructure projects. Strassmann and Wells (1988) related that United States companies have the special expertise for technology based projects. In the international arena, power, industrial, petroleum, hazardous wastes, sewer or waste industries are mainly populated by United States based companies. Conversely, conventional buildings and common infrastructure projects are not won by United States companies due to the lack of cost advantage. Gunhan and Arditi (2005) agreed that one of the major strengths to be possessed by a company looking for opportunities in the international markets is having a special expertise.

2.2.1.3 Project management [FC3]

The common nature of international projects is usually verv complex, having multiple ownership, detailed financial provisions, and different political ideologies. With these, projects are without doubt more difficult to manage than domestic projects due to the vast number and uncertain risks involved Page 5 Diekmann, and Ock, 2005; Ling and 2007). For that reason, Stallworthy and Kharbanda (1983) suggested a new breed of project manager, who is both a businessman and a technician, whose expertise is to materialise the said 'complex' projects. They further explained that the business role is increasingly important since project financing is crucial in export project development rather than technological excellence alone. Strassmann and Wells (1988) affirmed that United States contractors have the competitive edge due to their efficiencies in project management instead of being familiar with the building methods for structures. Their successes in winning overseas contracts are often attributed to their organisation and management skills rather than experience with advanced technologies.

2.2.1.4 International network and partnership [FC4]

With international marketing network, a firm is able to secure information on technology, impending projects, clients, buyers, p Page 6 competitors, and potential partners. information works well for construction firm in formulating suitable competitive strategy (Quak, 1991). Loo (2011) studying the risk management for Malaysian firms foraying in the Gulf States pointed out that Malaysian construction firms that formed partnership with host country's firm may be exempted from taxation of profit and also made easy the bureaucracy procedures with different agencies in that particular country. This is in line with Pheng (1996) who stated that an association with host country's construction firm, be it formal or informal, valuable information are made available such as financial institution to liaise for overseas projects funding and local

government agencies to consult for construction investments.

The engagement of service from local firms or agencies assists in scouting for local markets (Pheng, 1996), suppliers, and labours (Loo, 2011). Besides, a government board or statutory agency like Malaysia External Trade Development Corporation (MATRADE) also actively assists Malaysian firms embarking on international ventures by providing valuable information on operating in foreign environment. business opportunities and contacts and (MATRADE, n.d.).. In addition, construction firms may also build business relationship with non-construction related companies in own country that may lead to overseas venture due to the said companies' past performances that are well received by the foreign client (Pheng, 1996). All in all, effective marketing network are relevant and important for both foreign and local parties that are interested in investing and or constructing overseas.

2.2.1.5 Technology [FC5]

Technology, which is defined as the knowledge and expertise employed, is significant in technically sophisticated projects. Sophisticated projects in the international markets are such as chemical plants, refineries, power plants, and industrial complexes that emphasize on the merits of sophisticated technology (Neo, 1976). Technology does not remain stagnant; it is growing and developing, and indeed paces with globalisation simultaneously. Accordingly, technology advancement enhances the strategies acquired by industry members to remain competitive (Gunhan and Arditi, 2005).

Technology is undeniably one of the most effective weapons that make possible the penetration into foreign markets. This statement is true particularly for projects in developing countries with the great need for the latest and the best technology. Companies from industrialized countries, where research and development are emphasised, are commonly the providers for new technologies in the less developed countries (Pheng, 1996). Gunhan and Arditi (2005) mentioned that evidence has shown that possession of advanced technology put companies, for instance United States, European, and Japanese construction firms, into a great competitive state for monopolising the market owning to their cutting-edge technologies.

2.2.1.6 Financial [FC6]

Financial strength of a company is considered to be an important strategic asset (Warsawski, 1996). Generally, when a company's financial status is robust, it has the capacity to conduct far-reaching and ingenious strategic plans. The said company can also take higher risks with prospects of higher returns. There will be no issue for creditworthiness and reputation among its suppliers, clients, and financial institutions. This is parallel with Pheng (1996) who mentioned that contractors with the ability to provide attractive financing packages to potential clients will often stand a higher chance for winning contracts. Besides, a solid balance sheet is also the first prerequisite to secure attractive financing packages from financial institutions. However, Gunhan and Arditi (2005) found that financial strength is not very important as compared to other capabilities since the investor in a construction project is the owner and not the contractor. An owner is the one who pays contractor to subsequently pay the subcontractors, suppliers and others. Hence, Price (1995) quoted that the financial strength of a construction company is closely related to the strength of working capital and to the adequacy of cash flow even though the size of contractor's working capital is very much smaller than the owner's investment in the project.

2.2.1.7 Equipment, material, and labour support [FC7]

In the assessment of potential bidders in international construction, a contractor's capabilities in terms of qualified personnel, equipment and plant are one of the important factors to be considered (Neo, 1976). Moreover, equipment and field resources have been listed as a primary strength of construction companies (Friedman, 1984). On the contrary, through a survey by Gunhan and Arditi (2005), this factor is found to be of little importance to the respondents because most construction companies foraying abroad normally procure their equipment and materials from local markets. Likewise, the labour support or key administrative personnel are members of the company who are posted to the host country for the project duration, while most of the operational personnel are hired locally (Gunhan and Arditi, 2005; Loo, 2011).

2.2.2 Risk factors in international construction context

Risk identification determines the potential risks, which are those that may affect the project. Copious researches set forth several methods in classifying project risks and risk sources (Baloi and Price, 2003; Leung, Chuah, and Rao Tummala, 1998; Bing, Akintoye, Edwards, and Hardcastle, 2005; Tah and Carr, 2000). Generally, the risks in a construction projects may be derived from two sources. The first consists of the environmental impacts, or known as external risks (e.g. financial, economic, political, legal and environmental). The second consists of uncertainties existing in the project itself, which are known as internal risks (e.g. construction, management design. and relationships) (Zhi, 1995; Bing and Tiong. 1999; Wang and Chou, 2003; Fang, Li, Fong, and Shen, 2004; Aleshin, 2001; El-Sayegh, 2008).

This study found a risk taxonomy pattern in adopting internal and external risk classification from the literature concerning a specific country's projects. For instance, projects in China (Zhi, 1995; Fang et al., 2004), Russia (Aleshin, 2001), Taiwan (Wang and Chou, 2003), Vietnam (Thuyet, Ogunlana, and Dey, 2007), and UAE (El-Sayegh, 2008) have all adopted the risk classification of internal and external aspects. The reason is that external risks are originated from the project environment or are usually unique to a particular country, while internal risks are initiated inside the project and are relevant to all projects irrespective of whether they are local or international (Flanagan and Norman, 1993; Aleshin, 2001; Fang et al., 2004; Ling and Hoi, 2006).

2.2.2.1 Proposed risk breakdown structure (RBS)

The proposed RBS (Loo, 2011; Abdul-Rahman, Loo, and Wang, 2012) consists of 109 internal and external risk factors (Figure 1). In the process of compiling the RBS, certain risk factors that carry similar meanings but are represented by different phrases are consolidated and renamed in the categories proposed Page 7 study's RBS. In other words, some risk are being covered in a more relevant category as proposed in the RBS instead of that from the reference.

A number of authors (Perry and Hayes, 1985; Mustafa and Al-Bahar, 1991; Wang, Tiong, Ting, and Ashley, 2000; Egbu and Serafinska, 2000; Han and Diekmann, 2001a; 2001b; Shen et al., 2001; Tchankova, 2002; Bing et al., 2005; Ling and Hoi, 2006; Ling and Lim, 2007; Low, 2007; El-Sayegh, 2008; Ling and Enshassi et al., 2008) were referred to in compiling the list of internal risks, consisting 57 risk factors under 6 categories. These risks are financial, partitioned into managerial, construction, design, operational, and safety and health categories.

external risks, numerous authors (Perry and Hayes, 1985; Mustafa and Al-Bahar, 1991; Leung, Chuah, and Tummala, 1998; Wang, Tiong, Ting, and Ashley, 1999; Wang et al., 2000; Egbu and Serafinska, 2000; Han and Diekmann, 2001a; 2001b; Shen et al., 2001; Tchankova, 2002; Baloi and Price, 2003; Bing et al., 2005; Ling and Hoi, 2006; Ling and Lim, 2007; Ling and Low, 2007; Ling, Ang, and Lim, 2007; El-Sayegh, 2008; Enshassi et al., 2008) were referred to before presenting 52 external risk factors under 7 categories. These risks are categorised into political, social, cultural, economic, legal, logistics, and natural.

3.0 CLOSING

To the best of the authors' knowledge, there is a lack of study on risk assessment of international construction projects in Malaysia. There is a need to improve the decision making of international forayers of construction projects based on a proper methodology. From the literature review, this paper has proposed the incorporation of firm's capabilities in decision making to improve the existing risk assessment methodology (Figure 2).

Figure 2 shows the main components of the proposed risk assessment, namely For the firm's capabilities, and risk factors. This paper proposes a further study that empirically investigate the degree to which firm's capabilities (7 factors) affect risk factors (109 factors) using Partial Least Squares of Structural Equation Modelling (PLS-SEM) approach.

The consideration of firms' capacities with their quantitative effects on the risk factors is incorporated into the risk assessment methodology to avoid inaccuracies of risk ratings. Finding the relative weights of the capabilities and risk factors has given the room for the actual risk score to shift according to the expected frequency of the occurrence of events. To date, the sets of risk factors and their relative weights carried from the construction firms' capabilities have yet been studied.



Figure 1: Proposed Risk Breakdown Structure (RBS)

(Source: Constructed by authors based on review of literature)



Figure 2: Proposed conceptual framework for international construction project risk assessment

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