

IMPLEMENTATION OF CONTINUING PROFESSIONAL DEVELOPMENT
(CPD) TOWARDS THE PROFESSION OF QUANTITY SURVEYING

WINNEI KOH SU PING

A dissertation submitted in partial fulfillment of the
requirements for the awards of the degree of
Bachelor of Quantity Surveying

Faculty of Built Environment
Universiti Teknologi Malaysia

MAY 2011

ACKNOWLEDGEMENT

First and foremost, I would like to take this opportunity to express my sincere appreciation to my research supervisor, Encik Ismail bin Haron. This research would not be possible to complete without his precious advice, guidance, and opinion. Thanks for his willingness to spare out his valuable time, giving advices and guidance for me.

In addition, I would like to thank all the respondents in this research for their cooperation, help and also useful information given. I really appreciate their help as well as their willingness to spend their time to fill in the questionnaire.

Besides, I wish to thank my parents and family members who encourage me and support me at all the time. Lastly, I would also like to thank all my friends for their support and valuable opinion given during conducting the research. Thanks to you all.

ABSTRACT

It is important for the professionals to learn and update themselves continually in order to sustain in this rapid changing business environment as well as to maximize their chance of continual employment. CPD is one of the formal activities which can provide chances for the learners to undertake learning activity. In fact, Board of Quantity Surveyors Malaysia (BQSM) together with other organizations has put efforts by organizing various CPD events as a way to help Quantity Surveyors confront with the challenges. However, for many professionals, engagement in CPD is just only a requirement to maintain their memberships. Hence, the objectives of this research are to identify the effectiveness of CPD to the Quantity Surveyors as well as to determine the barriers towards the participation of CPD among the Quantity Surveyors. All the registered Quantity Surveyor members, including Registered Quantity Surveyors and Registered Graduate Quantity Surveyors in Malaysia were the respondents for this research. The questionnaire survey was conducted via online questionnaire and post to get raw data from the respondents. Data was collected and analysed by using descriptive statistics method. Based on the research, it can be concluded that CPD events organized by the professional bodies are effective for the majority of Quantity Surveyors. The agreement on the effectiveness of CPD for the respondents is high. Meanwhile, the most significant barriers to CPD participation among Quantity Surveyors are cost of the fees for CPD, lack of time to participate and limited access to CPD events especially in small towns. Therefore, ways to overcome these barriers should be looked into to improve the participation of CPD.

ABSTRAK

Dalam persekitaran perniagaan yang cepat berubah terutamanya dalam industry pembinaan, adalah penting untuk profesional belajar dan memperbaharui pengetahuan secara berterusan. Hal ini adalah untuk mempertahankan mereka sendiri serta memaksimumkan peluang pekerjaan secara berterusan. Program CPD adalah salah satu aktiviti formal yang dapat menyediakan peluang belajar kepada sesiapa yang ingin belajar. Sebenarnya, Lembaga Juruukur Bahan Malaysia (LJBM) bersama dengan organisasi lain telah berusaha menyediakan pelbagai jenis aktiviti CPD sebagai salah satu langkah membantu Juruukur Bahan menghadapi cabaran. Namun, bagi kebanyakan profesional, penglibatan dalam CPD hanya sebagai satu keperluan untuk mempertahankan keahlian mereka. Oleh itu, objektif penyelidikan ini adalah untuk mengenalpasti keberkesanan program CPD kepada Juruukur Bahan dan menentukan halangan-halangan terhadap penyertaan CPD antara Juruukur Bahan. Semua Juruukur Bahan di Malaysia yang telah mendaftar diri sebagai ahli di bawah LJBM, akan menjadi responden kepada penyelidikan ini. Kajian soal selidik telah dijalankan melalui soal selidik *online* dan pos untuk mendapatkan data daripada responden. Data telah dikumpul dan dianalisis dengan menggunakan kaedah statistik deskriptif. Penyelidikan ini dapat disimpulkan bahawa CPD yang diadakan oleh badan profesional adalah efektif dan berkesan kepada majoriti Juruukur Bahan. Persetujuan terhadap keberkesanan CPD kepada responden adalah tinggi. Sementara itu, halangan-halangan yang ternyata terhadap penyertaan CPD antara Juruukur Bahan termasuklah kos penyertaan CPD, kekurangan masa untuk menyertai, dan lokasi mengadakan CPD yang terhad terutamanya di kawasan bandar kecil. Oleh sebab itu, langkah-langkah untuk mengatasi halangan tersebut perlu dikaji supaya penyertaan ke CPD dapat ditingkatkan.